



Dice, Cards, and Charts

Your Roadmap to Triumph

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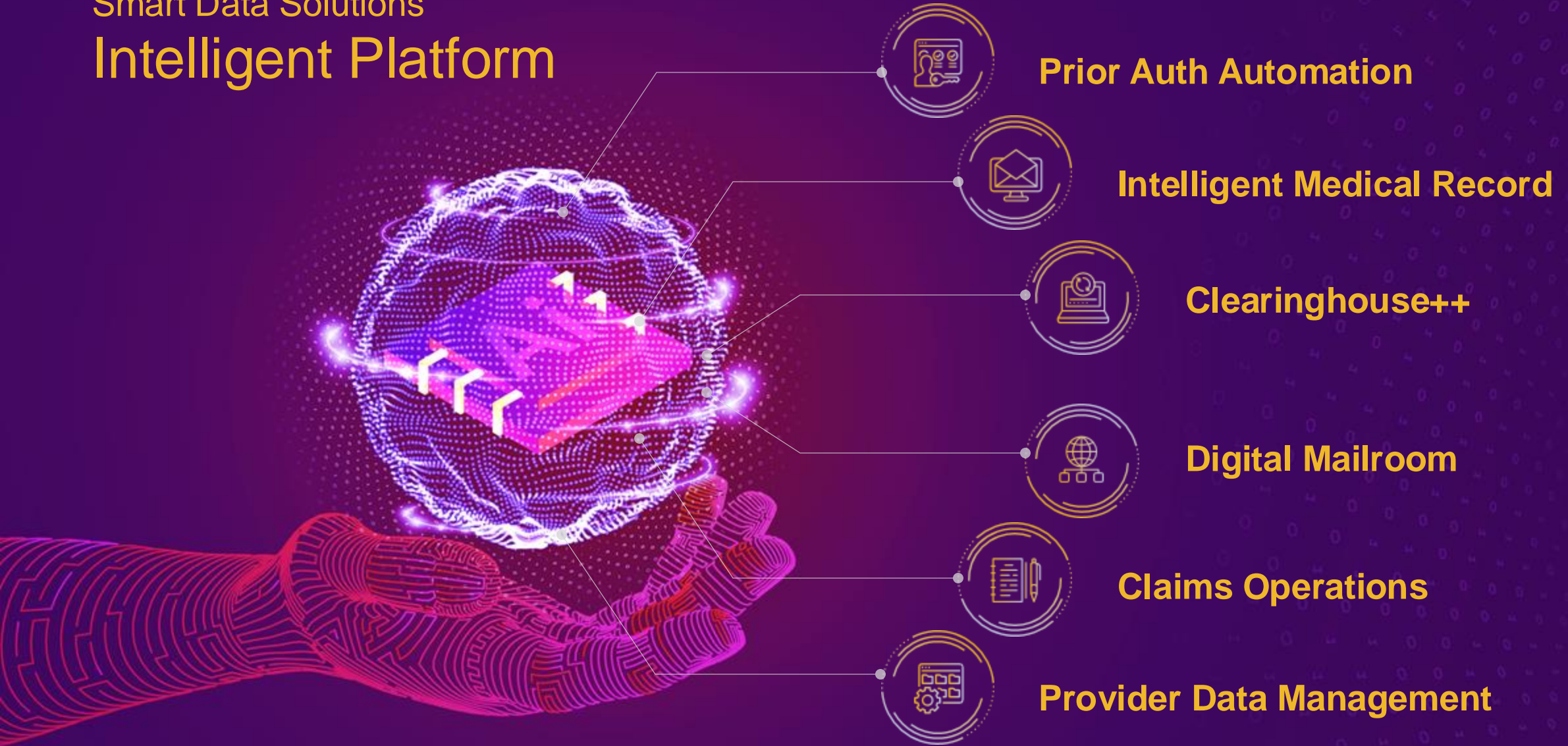


Patrick Bores

CTO - Technology and Product Innovation



Smart Data Solutions Intelligent Platform



Intelligent Medical Records

AI-enabled, automated structured medical record summaries reduce clinical review time by **50%**



Interactive Chat Bot

Answers from large medical record documents in seconds just by asking questions in natural language.



Bill Review

Integrated module brings together itemized bills, intelligent medical records, and policy documentation.

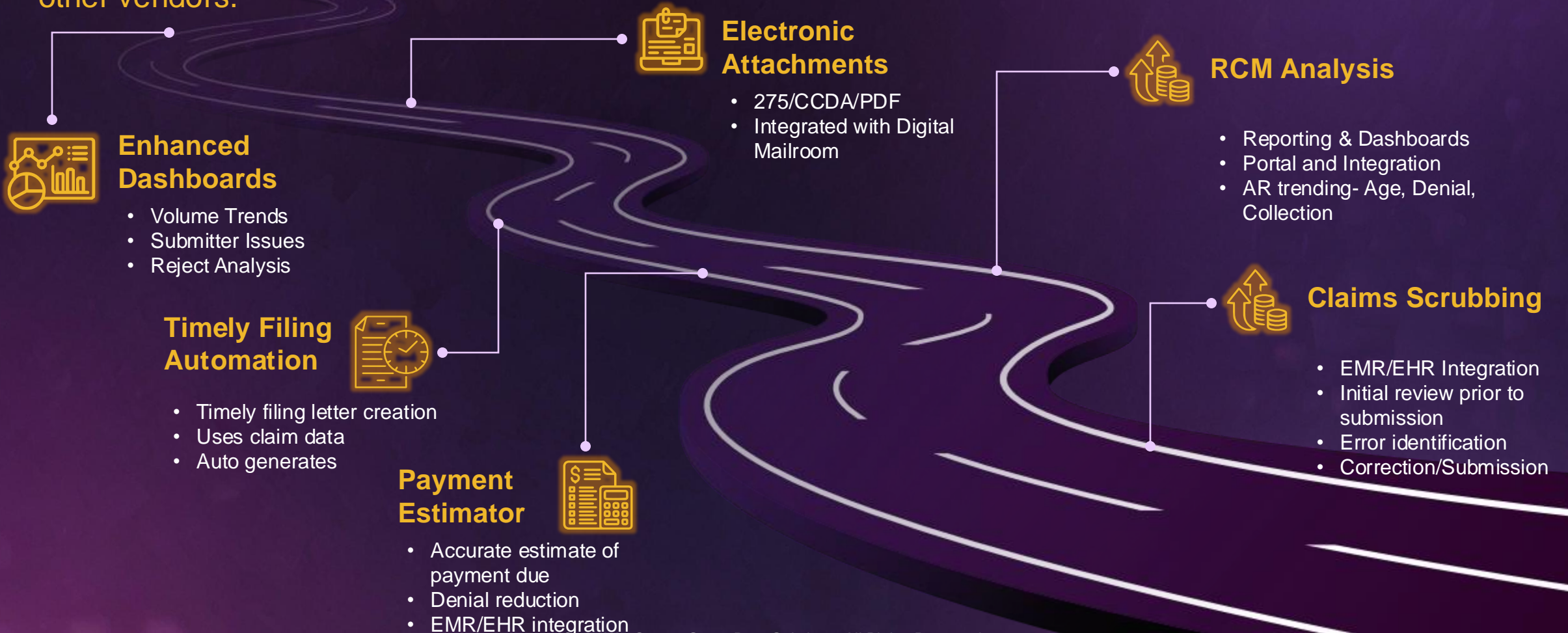
Chronology

Deduplicated timeline view of patient's history



Clearinghouse++

Powerful transaction automation and interoperability to a large network of payers, providers, and other vendors.



Digital Mailroom

The most automated solution for document intake, sorting, data capture, business editing, routing, and data delivery.



AI Model Expansions

- Automatically identify and sort hundreds of common healthcare documents
- Improved accuracy with LLM integration



Document Intelligence

- AI-enabled data indexing on unstructured healthcare documentation
- Sentiment analysis
- Image recognition

Claims

Next level claim review and audit integrates seamlessly to the SDS automation platform, digital mailroom, and clearinghouse.



Robotic Process Automation

- Deep dive claim process analysis with our expert staff
- Automation opportunity identification and implementation
- Measurement and monitoring



QuickClaim Work Management

- Inventory and productivity management and reporting
- Flexible work queueing



Integrated Gateway

- Upstream editing and intake automation drives fewer exceptions

Provider Data Management

Automated matching, deduplication, and maintenance of large provider data sets.



1099 Automated Compliance

- Brand new platform designed for effortless automation and transparency.



Fully Automated

- IRS database checks
- W9 request and intake
- CP2100 management
- 1099 e-File



Realtime Matching and Maintenance

- Adjudication platform integration
- Automated provider add
- High match rate algorithm

Our Intelligent Platform

Best in class healthcare data automation platform, processing millions of transactions every day.



Next Generation Reporting

- Data warehouse in the cloud
- PowerBI data access layer
- Fast, configurable data intelligence and visualization



Enhanced Ticketing

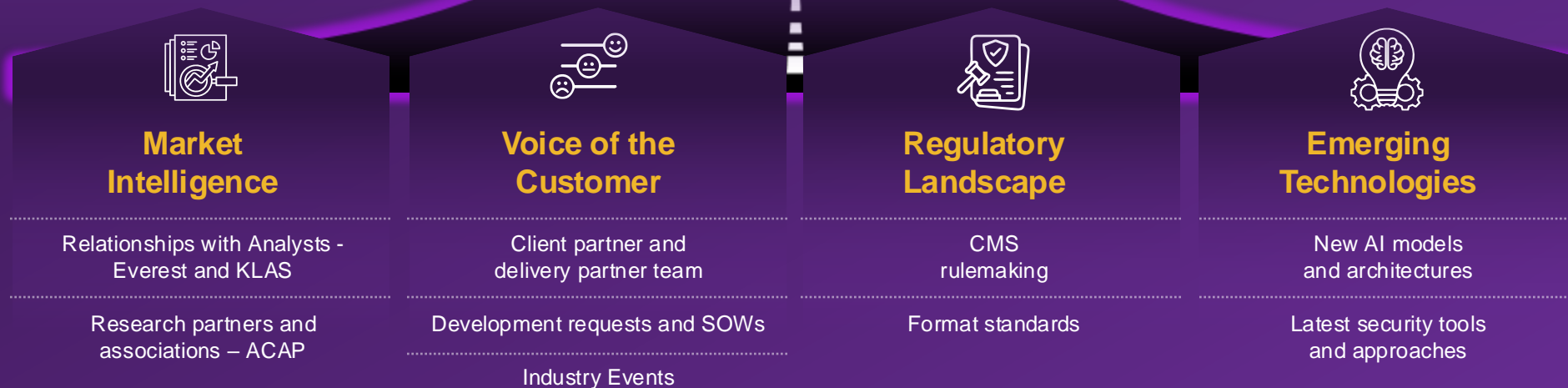
- Ticket management in QuickClaim
- Faster routing and resolution
- Powered by Salesforce



Basys.AI Integration

- Best in class AI for medical policy and clinical decision support

Roadmap Defined & Driven by Insights





Amber Nigam

Co-founder & CEO basys.ai



Basys.AI Technology Partnership



Smart Prior Authorization and Utilization Management

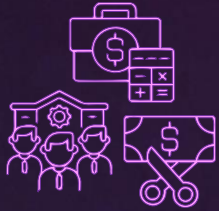
Streamlining Workflow
Efficiency for Health Plans
through Generative AI

Best in class technology



- Medical policy analysis
- Patient record analysis
- Automated decision recommendation and rationale

Typical Challenges in Prior Auth Process



Administrative Burden

Complex Processes

Time-Consuming Processes

Lack of Standardization

Increased Inefficiencies



Impact on Provider Workflows

Provider Burnout

Lack of Real-Time Information

High Denial Rates

Increased Appeals Process



Delays in Patient Care

Impact on Chronic and Urgent Care

Patient Dissatisfaction

Financial Impact

2026: What's Changing, and How it Impacts the Payers

The Final Rule:

CMS regulations to streamline the process and reduce the administrative burden on healthcare providers.

Significant **reduction from current timeframes**, especially for standard requests, which are often longer.

Changes are **designed to make the prior authorization process faster**, more transparent, and less disruptive to patient care.



Decision Timeframes

Respond to expedited PA requests within 72 hours and standard requests within 7 days.

API Integration

Implement a Health Level 7 (HL7®) Fast Healthcare Interoperability Resources (FHIR®) API to automate the PA process.

Public Report

Metrics on their PA processes, including denial rates and response times, to enhance transparency.

PA Information via API

PA data available through their Patient Access API, ensuring that patients can easily access their details, including status and expiration dates.

Provider Access and Payer-to-Payer API

By 2027, seamless movement of PA data when patients switch insurers.

Our Perspective

Your PA staff is spending more time on administrative work than necessary.



Automate Intake, indexing, and queuing processes

INTAKE

Your PA staff need support to make faster and accurate decisions.



Leverage AI to analyze PA requests against medical policy

REVIEW

Clinical decisions must remain with clinicians.



Implement AI as a tool, not a decision maker

DECIDE

Providers should receive timely and accurate communication All events should be logged and reviewable



Ensure process becomes transparent and auditable

COMMUNICATE

Our AI Driven Prior Auth Solution

Fax Intake

- PA Request
- Clinical Documentation



Indexing

- Patient demographics
- Procedure / medication / test



Workflow

- Prioritization
- Queueing
- Routing



IMR

- PA Request
- Clinical Documentation



Policy Analysis

- PA Request
- Clinical Documentation
- Recommendation and Rationale



Communication

- PA Request
- Clinical Documentation



In Partnership with +  basys.ai

Basys.AI Technology Overview

basys.ai



Key Business Outcomes



Reduction in Administrative Costs

By automating intake workflows and shortening clinical review times



Improved Provider and Member Experience

Due to more consistent and accurate decisions



Enhanced Business Scalability

By making clinical review staff **2x** more productive



Thank you!